



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.Com. DEGREE EXAMINATION - COMMERCE

FIRST SEMESTER – APRIL 2013

CO 1809 - ORGANISATIONAL BEHAVIOUR

Date : 30/04/2013
Time : 9:00 - 12:00

Dept. No.

Max. : 100 Marks

Section A: ANSWER ALL QUESTIONS

2 X 10 = 20 MARKS

1. Identify a few of the causations of stress?
2. Explain 'Learning'.
3. What is job-redesign?
4. Explain 'self actualisation' needs.
5. Differentiate 'perception' from 'sensation.'
6. What is 'Organisational Behavior Modification'?
7. Mention any two types of 'Power'.
8. What is 'rationality' in decision making?
9. Mention any two ill-effects of 'Jealousy' and 'Greed' on the organisational climate of a nation.
10. State any two challenges faced by individuals while forming groups.

Section-B: ANSWER ANY FIVE QUESTIONS

5 X 8=40 MARKS

11. Explain 'Impression Management' in the context of Organisational Politics.
12. Differentiate 'Cognitive' and 'Physical' ability.
13. What are the various form of Groups known in any civil society?
14. Describe some of the popular types of intervention related to Organisational Development.
15. Comment on any one 'Job Characteristics Model'.
16. Comment on the contribution of sociology in Organisational Behaviour.
17. Is there a relationship between 'cognitive dissonance' and 'subliminal perception'?
18. Briefly describe the impact of the 'Hawthorne Studies' in the evolution of Organisational Behaviour.

SECTION C: ANSWER ANY TWO QUESTIONS

2 X 20=40 MARKS

19. Explain the various sources of 'power'. Explain with examples, how it is a powerful tool for leaders.
20. Explain Vroom's expectancy model of motivation. Critically analyse the model in the context of the needs of modern India.
21. Suggest modifications to the Hofstede's Framework based on your assessment of the varying cultural experiences in India.
